

TRANSFORM YOUR PROOF OF DELIVERY (POD) PROCESS FROM PAPER TO DIGITAL

AUTOMATE AND OPTIMISE YOUR PROOF OF DELIVERY (POD) PROCESS.

Paper is often the cause of inefficiencies in the delivery process. Physical forms are susceptible to loss or damage, which could interrupt the delivery processing flow. Documents may need to be reproduced in order to properly record and invoice the delivery, adding delays and complication. As a result, customers suffer negative experiences, while delivery companies lose money due to a lack of proof, even when the order is physically delivered.



60% of field service companies are not using automation software.*

82% identified optimising their mobility as a key factor in their strategy for the year ahead.*

ELIMINATE PAPER PROCESSES

By moving POD procedures to a digital platform, processing time is reduced, potential delays are avoided, additional costs are eliminated, and the customer experience is enhanced.

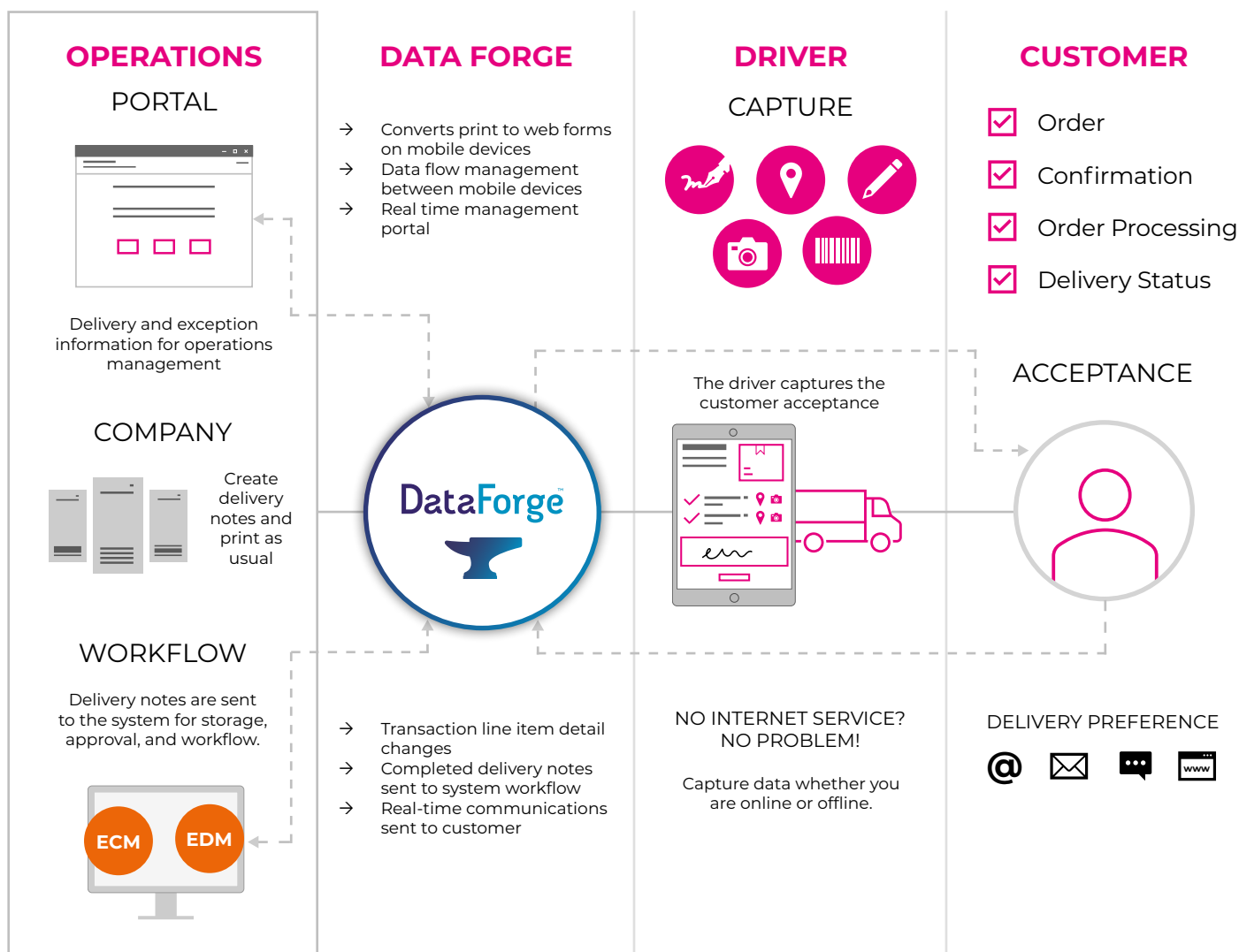
USE TIME MORE EFFICIENTLY

Delivery notes pass through many hands before they are safely recaptured in a system. As a result, the process is time-consuming and error-prone. Matching purchase orders, indexing, and data entry can take days. Document scanning helps optimise the process but it still relies heavily on human intervention. This is a waste of valuable time, which could be better spent on more profitable activities.

ENHANCE CUSTOMER SERVICE

Customer service is the key to customer retention. A delivery is a customer interaction opportunity; a chance to make it a great experience for everyone. By showing delivery details on a tablet instead of a paper form, we're working safe and working smart. Confirm and update any required details in real-time, tag a GPS location, and even take a picture, to complete a touchless proof of delivery.

PROOF OF DELIVERY WORKFLOW



GET STARTED

Implementing Data Forge POD is quick and easy for companies of any size.

Stratas will modernise how you capture proof of delivery to ensure you realise value immediately.

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BOOK A DEMO

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